

CITY OF SPOKANE PARKS AND RECREATION DEPARTMENT ADMINISTRATIVE POLICY AND PROCEDURE	ADMIN
TITLE: SPONSORSHIPS, DONATIONS, NAMING RECOGNITION OF PARKS AND RECREATION AREAS OR FACILITIES	
EFFECTIVE DATE:	
REVISION EFFECTIVE DATE: N/A	

DRAFT 6-13-11 BARB

1.0 GENERAL

- 1.1 Spokane Parks and Recreation is a department of the City of Spokane whose services are primarily funded from the City's general fund. In recent years, demands upon these funds have increased a trend that is expected to continue.

To maintain and enhance the City's park and recreation system, Spokane Parks and Recreation is actively seeking to establish revenue streams and resources that will increase its ability to deliver services to the community and/or provide enhanced levels of service beyond the core levels funded from the City's general fund.

This policy will provide opportunities for the private sector to invest back into the community.

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2.0 DEPARTMENTS/DIVISIONS AFFECTED

This policy and procedure shall apply to the Spokane Parks and Recreation Department.

3.0 REFERENCES

City Charter – Section 48. Park Board – Powers
Park Board Rules – Section 14. General Operating Policies and Procedures,
Ruling and Appeals

4.0 DEFINITIONS

For the purpose of this policy, the following definitions apply:

- 4.1 “Advertising” – a form of marketing that is paid for by an individual or organization to attract the public’s attention to a particular product or service.
- 4.2 “Corporate Slogan” – a word or phrase that may be attached to a corporate name or logo, e.g., Spokane--Near Nature, Near Perfect.
- 4.3 “Department” – Spokane Parks and Recreation Department.
- 4.4 “Division Managers” –senior Parks and Recreation Department management directly under the Director of Parks and Recreation who have responsibility for parks recreation facilities and services.
- 4.5 “Gifts and Donations” – the provision of in-kind goods and/or money for which no benefits are sought.
- 4.6 “Geographic Significance” - Pertains to landowners that owned or lived on properties within the present or historic Spokane boundaries.
- 4.7 “Historical / Prominent Individuals / Families/Groups” - Individuals, families or groups that have a historical connection to the City’s heritage or have in some way made significant contributions to the Spokane community.
- 4.8 “Interpretive Sign” – a sign within a park that interprets natural, historic, and/or cultural features or athletic field.
- 4.9 “Logo” – a symbol or name that is used to brand an organization.
- 4.10 “Marketing” – all forms of promotional efforts to attract the public’s attention to a particular product or service.
- 4.11 “Marketing committee” - led by Communications Coordinator.
- 4.12 “Memorial Cenotaph(s)” - Individuals whose names are listed on war memorials who have given their lives on behalf of their country.

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- 4.13 "Memorials and tributes" – plaques designed to honor an individual and/or in recognition of a contribution to Parks and Recreation areas.
- 4.14 "Park facilities"– buildings, outdoor fields, recreation, sports or entertainment facilities in which structured and unstructured activities are provided.
- 4.15 "Plaque" – a flat memorial plate containing information that is either engraved or in bold relief that may be affixed to a park asset or displayed in a public place as a form of recognition.
- 4.16 "Proposer" - individual or organization proposing a sponsorship, donation, memorial or naming rights opportunity to the Department.
- 4.17 "Recognition Benefits" – opportunities given to the sponsor to have its name/logo appear on park property or materials for a specified period of time.
- 4.18 "Resident" - An individual or family that lived or lives in the City of Spokane.
- 4.19 "Sign" – a structure that is used to identify a specific park, to convey directions to park users, and/or to inform them of the relevant regulations and other pertinent information.
- 4.20 "Significant Donation" - A large donation providing over sixty percent (60%) of total cost of a project.
- 4.21 "Sponsorship" – financial or in-kind support from an individual or corporation for a specific service, program, facility, park or event in return for certain benefits.
- 4.22 "Sponsorship or Donation Agreement" – the legal instrument that sets out the terms and conditions agreed upon by the parties.
- 4.23 "Temporary Sign" – a sign that is erected for a known period of time, usually not exceeding twelve (12) to eighteen (18) months.

5.0 POLICY

- 5.1 It is the policy of Spokane Parks and Recreation Department to actively seek sponsorships, charge fees for advertising and to accept donations and gifts where appropriate, for its events, services, parks, equipment and facilities. The purpose of such is to increase the Department's ability to

deliver services to the community and/or provide enhanced levels of service beyond the core levels funded from the City's general fund.

- 5.2 In appreciation of this support, it is the policy of the Department to provide suitable acknowledgement of these contributions. The recognition shall adhere to the aesthetic values and purpose of the Department's parks, facilities, and services.
- 5.3 The recognition shall not detract from the visitors' experience or expectation, nor shall it impair the visual qualities of the site or be perceived as creating a proprietary interest.

6.0 PROCEDURE

6.1 Sponsorships, Gifts and Donations.

6.1.1 The following principles and guidelines form the basis of the Department's consideration of sponsorships, gifts and donations; and have been established to ensure all considerations are treated equitable.

6.1.2 Sponsorship, gift and donation proposals:

- a. must directly relate to the intent of the facility or subject park, and its master plan.
- b. cannot be made conditional on Department performance.
- c. will not be accepted from organizations whose mission conflicts with the mission of the Department.
- d. will provide a positive and desirable image to the community.
- e. will provide benefits commensurate with the relative value of the sponsorship.
- f. can not exceed ten percent (10%) of the operating costs associated with the proposal and of the overall lifetime value unless an endowment is included.
- g. from individuals can not limit the Department's ability to seek other sponsors.
- h. will not compromise the design standards and visual integrity of the park or facility offered.

- i. will be evaluated individually and shall include, but not be limited to:
 - a. products / services offered;
 - b. sponsor's record of involvement in environmental stewardship and social responsibility;
 - c. principles of the sponsor;
 - d. sponsor's rationale for its interest in the Department;
 - e. sponsor's expectations; and
 - f. sponsor's timeliness and/or readiness to enter into an agreement.

6.1.3 Proposals that exceed the Director of Parks and Recreation's authority will be approved by the Park Board. The Director's authority level is ?????.

Comment [CB1]: The director's level changes every year.

6.1.4 Categories for the following broad types of activities:

- a. Events – financial or in-kind support for an event organized by the Department on park property.
- b. Park Facility – financial or in-kind support associated with the design, construction and/or on-going maintenance and–operation of a particular park or recreational, sport, entertainment or cultural facility.
- c. Program Delivery – financial or in-kind support that facilitates the ongoing delivery of a particular citywide or site-specific program.
- d. Equipment—the Department's catalogue of specifications will identify

6.2 Recognitions.

Recognition will be based on the following principles:

6.2.1 In recognition of a contribution, preference will be given to providing a form of recognition that is not displayed within parks.

- 6.2.2 Recognition shall not suggest in any way the endorsement of the sponsor's goods or services by the Department, or any proprietary interest of the sponsor in the Department.
- 6.2.3 Any physical form of on-site recognition shall not interfere with visitor use or routine recreation or sports facility or park operations.
- 6.2.4 The form of any on-site recognition shall be of an appropriate size and color and shall not detract from the park surroundings or any interpretive message.
- 6.2.5 All sponsorship, donation or naming rights agreements will be for defined period of time having regard to the value and the life of the asset involved.
- 6.2.6 Naming of facilities within a park facility is permitted providing it follows the following procedures and guidelines have been established to ensure all are treated in an equitable and appropriate manner and that in recognizing support, the values and purpose of a particular Parks facility is not diminished.
- 6.2.7 Benefits will be provided at a level of recognition and will specify costs commensurate with the contribution.
- 6.2.8 Acknowledgement of support preferences will be given to off-site forms of recognition that may include one or more of the following:
 - a. A thank you letter.
 - b. Publicity through the Department website, newsletters, and/or media releases, and through the sponsor's corporate newsletter, annual report, and/or website.
 - c. Events such as a press conference, photo opportunity, ground breaking or ribbon cutting ceremony.
 - d. Mayoral and/or Park Board President acknowledgement at civic functions.
 - e. Commemorative items such as a framed picture or plaque.
 - f. Acknowledgement on printed materials such as recreational program catalogs.
 - g. On-site Recognition to be provided, types of recognition may include:

- o Temporary signs, which may include the use of logos, acknowledging a sponsor during the construction or restoration of a particular facility, park or an event.
- o Interpretive sign, which may include the use of logos.
- o Permanent plaque or sign (permanency is limited to the life of the asset).

6.3 Decision Process on Type of Recognition.

6.3.1 Financial or in-kind sponsorship levels.

- a. Levels under \$10,000 shall be made by the Communications Coordinator and the Division Manager overseeing the location where the recognition will be placed.
- b. Levels up to the Director's limit, approval shall be made by the Director of Spokane Parks and Recreation, unless it involves naming of a park facility in which case the Naming Recognition procedures will apply. In determining the type and extent of recognition benefits, current market research data will be used to determine the value for each tangible and intangible benefit offered to the sponsor.
- c. Levels over the Director's approval limit approval shall be made by the Park Board, unless it involves naming recognition within a park facility in which case, the Naming Policy procedures will apply. In determining the type and extent of recognition benefits, current market research data will be used to determine the value for each tangible and intangible benefit offered to the sponsor.

6.4 Determining Design Standards for Various Types of Recognition.

6.4.1 Signs and Plaques.

- a. Recognition shall be permitted on either a temporary sign or a sign that is of a directional, informative or interpretive nature. In such circumstances the sponsor's name and/or logo shall be designed so that it does not dominate the sign in terms of scale or color.
- b. The Marketing Committee shall determine approval of a sponsor's name and/or logo on signs. Likewise, the

Marketing Committee shall also approve the design and content of plaques.

- c. The placement of temporary signs and plaques shall be determined between the Marketing Committee and the appropriate Division Manager.
- d. In the event of consensus not being reached, the Director of Spokane Parks and Recreation decision shall be final.

6.4.2 Standards for design and information requirements for website will be established by the Marketing Committee, in consultation with the Web Manager, and shall determine the design and information to be posted on the Department's website as it relates to sponsor recognition.

6.5 Process For Recognition of Sponsorships, Gifts and Donations.

6.5.1 All sponsorship, gift and donation, opportunities shall be developed under the guidance of the Marketing Committee.

6.5.2 The marketing committee, in consultation with all Division Managers, shall develop an on-going accrual plan that includes a prioritized sponsorship opportunities list for the purpose of solicitation.

6.5.3 This list shall be approved by the Department senior management team and subsequently communicated to the Spokane Parks Foundation by the Director of Parks and Recreation to facilitate an integrated approach to the procurement and management of sponsorships and gifts / donations by the two organizations.

6.5.4 All unsolicited sponsorship proposals shall be referred to the Marketing Committee who shall be responsible for their evaluation and the provision of a recommendation to the appropriate authority level as outlined below as to whether the proposal should be accepted or rejected.

6.5.5 Proposals less than \$10,000.

- a. Shall be handled by Division Managers in consultation with the Communications Coordinator. To ensure a consistent and coordinated approach, prior to approaching a potential sponsor, the Division Managers shall:

- Consult with the Marketing Committee as to the content and layout of the proposal document, recognition benefits to be offered, and the organizations, companies, and/or individuals to be approached.
- Submit the sponsorship proposal to the appropriate Division Manager for approval.
- Division Managers will liaise with the Communications Coordinator to execute the necessary sponsorship agreement and benefit recognition provisions.
- Ongoing administration of the sponsorship agreement and the management of the sponsor's relationship shall be the responsibility of the relevant Division Manager.

6.5.6 Proposals over \$10,000 – Director's Limit.

- a. Proposals over \$10,000 up to the Director's limit shall be the responsibility of the Communications Coordinator, who shall be responsible for preparing, evaluating, and managing sponsor relations for these sponsorships.
- b. Accepted sponsorship, gift and donation, offers shall be the subject of a sponsorship agreement. A contract template of such an agreement is attached.
- c. The Department reserves the right to terminate any contractual relationship should conditions arise during the life of the agreement result in a conflict with this policy or if the agreement is no longer in the best interests of the Department. Decisions to terminate an agreement shall be made by the Director of Parks and Recreation.

6.5.7 Ethical Considerations.

- a. Sponsorships, gifts and donations may come with unintended consequences and need to receive careful consideration.
- b. On occasion, the Department may need to reject an offer under circumstances including, but not limited to, the following:

- The potential sponsor seeks to secure a contract, permit or lease.
- The potential sponsor seeks to impose conditions that are inconsistent with the Department's mission, values, policies, and/or planning documents.
- Acceptance of a potential sponsorship would create a conflict of interest or policy (e.g., sponsorship from a tobacco company, political organization).
- The potential sponsor is in litigation with the City of Spokane.

6.5.8 Monitoring and Performance Reporting.

- a. Fundamental to improving the management and performance of the Department's sponsorship activities is the need for an effective program of review and reporting. Accordingly, the following performance indicators have been established and will be reported upon annually to the Park Board:
- Number of active sponsorships; and
 - Dollar value of active sponsorships.

6.6 Memorials and Plaques.

The following principles form the basis for the Department's consideration of memorial, plaque or tribute proposals and to help prevent proliferation of memorials, plaques and tributes:

- 6.6.1 Memorials, plaques or tributes should benefit the general public as a first priority with the benefit to the donor or honoree as a secondary goal.
- 6.6.2 An agreement will be consummated to include responsibilities related to the memorial or plaque including but not limited to:
- a. Installation costs including on-going upkeep; and
 - b. Replacement or repair costs.
- 6.6.3 Acceptable proposals of memorials, plaques or tributes in Parks and Recreation areas are:

- a. New trees or tree replacement;
 - b. New or replacement park furniture as outlined in Gift Catalogue; and
 - c. New or replacement of facilities.
- 6.6.4 Accepted proposals will adhere to all other relevant guidelines and procedures as previously outlined.
- 6.7 Process For Memorials and Plaques.
- 6.7.1 All memorial and plaque requests must be in writing and shall be referred to the appropriate Division Manager.
- 6.7.2 The Division Manager is responsible for evaluation of requests and the provision of a recommendation to the Director of Parks and Recreation as to whether the proposal should be accepted or rejected.
- 6.7.3 Division Managers will liaise with the Communications Coordinator to execute the necessary agreement and benefit recognition provisions.
- 6.7.4 The Department reserves the right to terminate any contractual relationship should conditions arise during the life of the agreement result in a conflict with this policy or if the agreement is no longer in the best interests of the Department. Decisions to terminate an agreement shall be made by the Director of Parks and Recreation. Circumstances include but may not be limited to the following:
- a. The sponsor seeks to impose conditions that are inconsistent with the Department's mission, values, policies, and/or planning documents.
 - b. A conflict of interest or policy arises during the agreement period.
 - c. The potential sponsor is in litigation with the City of Spokane.
- 6.8 Naming Parks and Facilities.
The following principles form the basis of the Department's consideration of naming or re-naming Parks and facilities:
- 6.8.1 The Director's recommendations for parks and facilities names will be based on and chosen from the following criteria:

- a. Historical / prominent individuals / families / groups.
 - To have a name eligible for nomination an individual or family must have been a resident of the City of Spokane and the individual must have been deceased for at least one calendar year.
 - Families or individuals will be informed of the Department's desire to commemorate them in the particular manner.
 - The duplication or repeat use of names will be avoided, where possible.
 - Staff will not place names of living nominees on an eligibility list.
 - Names of living nominees must be nominated or recommended in writing by a member of the Park Board.
 - Living political nominees must be retired from political life for at least five (5) years.
 - Other living nominees must have been deemed by Park Board and the community to have made an outstanding contribution to the City of Spokane.
- b. Geographic or historical significance of the specific location.
A suitable program or community related name which denotes an appropriate linkage to its function.
- c. In recognition of a significant donation where a sponsorship agreement covers the majority (over sixty percent (60%) of the cost of the particular facility or structure.

6.8.2 Renaming of a Park or Recreation Facility

No park or facility shall be renamed. Additional names may be added to the original name in accordance with the eligibility criteria set forth in this policy.

6.9 Process For Naming Parks.

- 6.9.1 Anyone wishing to propose a name for a park or facility must submit a written request to Director of Parks and Recreation.

- 6.9.2 All naming opportunities shall be developed under the guidance of the Marketing Committee.
- 6.9.3 The Communications Coordinator may meet with neighborhood representatives, other City government organizations (e.g. Historic Preservation, Planning Services), or organizations concerned with parks and/or park facilities in order to prepare a recommendation.
- 6.9.4 The Marketing Committee, in consultation with the Director and appropriate Division Manager shall forward naming recommendations to the chairperson of the appropriate Park Board committee and for action to the full Park Board.
- 6.9.5 Accepted proposals will adhere to all other relevant guidelines and procedures as previously outlined.
- 6.9.6 The Department reserves the right to terminate any contractual relationship should conditions arise during the life of the agreement result in a conflict with this policy or if the agreement is no longer in the best interests of the Department. Decisions to terminate an agreement shall be made by the Director of Parks and Recreation. Circumstances include, but may not be limited to, the following:
 - a. The sponsor seeks to impose conditions that are inconsistent with the Department's mission, values, policies, and/or planning documents.
 - c. A conflict of interest or policy arises during the agreement period.

7.0 RESPONSIBILITIES

The Director of Parks and Recreation shall administer this policy.

8.0 APPENDICES

Sponsorship / Donation Agreement

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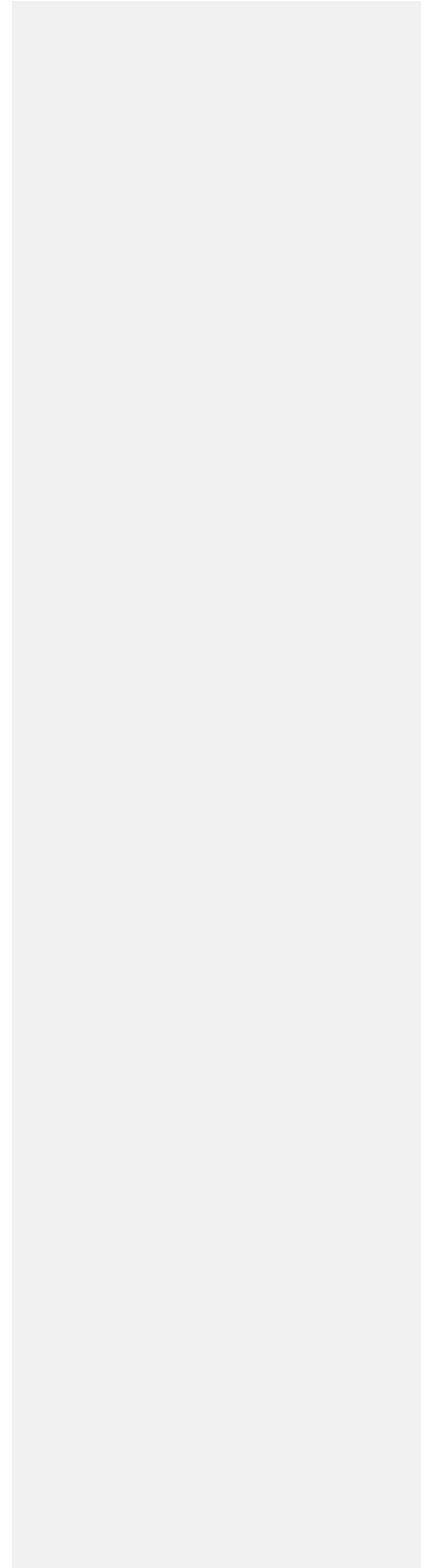
APPROVED BY:

City Attorney

Date

Director
Parks and Recreation

Date



RECREATION PROGRAMS
AS OF JUNE, 2011



REVENUE	THERA-PEUTIC REC												TOTAL	PURCHASE ORDERS	TIE TO FIN STMTS		
	SPECIAL EVENTS	CORBIN ART CTR	ATHLETICS	PERSONAL INTEREST	OUTDOOR	REC ADMIN	CAC FACILITY	CAMP SEKANI	MERKEL COMPLEX	FRANKLIN COMPLEX	SE COMPLEX	AQUATIC CENTERS				SPLASH PADS	CAPITAL CENTERS
JAN	34,500	125	18,072	15,385	29,404	14,263	1,186	-	-	-	-	971	-	-	1,023	114,930	114,930
FEB	1,764	-	4,060	9,089	8,853	5,011	706	-	886	6,812	-	977	-	-	467	38,625	38,625
MAR	2,530	-	12,692	32,654	7,236	11,903	3,443	-	443	16,679	(327)	5,024	-	-	285	92,562	92,562
APR	25,789	88	20,824	13,738	22,480	7,401	935	-	443	24,266	1,429	5,981	-	-	1,558	124,932	124,932
MAY	8,977	1,032	14,050	13,073	10,527	8,848	1,095	-	443	29,371	7,996	15,409	-	-	2,482	124,641	124,641
JUN	15,339	5,083	22,597	24,445	10,848	11,386	2,195	-	443	39,697	6,472	95,482	-	-	5,313	244,135	244,135
JUL	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AUG	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SEP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OCT	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NOV	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DEC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL	88,899	6,328	92,294	108,384	89,349	58,811	9,560	-	2,659	116,825	15,571	16,173	123,844	-	11,128	739,825	739,825
EXPENSE																	
JAN	7,984	1,268	6,408	6,668	5,185	8,014	24,856	129	80	2,485	-	7,823	-	2,410	12,839	86,150	200,392
FEB	16,694	1,660	18,444	9,778	9,503	15,364	25,298	445	489	8,809	997	217	27,582	-	52,517	187,797	257,851
MAR	15,935	2,100	14,392	8,223	12,761	11,117	21,690	2,418	119	23,316	917	135	17,779	-	51,214	182,115	(32,525)
APR	13,422	1,709	12,480	19,506	11,674	12,332	41,666	2,126	122	31,349	827	543	20,436	19,213	44,900	232,304	(24,232)
MAY	16,252	1,710	22,966	19,839	12,095	8,972	39,885	1,187	25	76,677	1,982	1,893	47,398	150	93,837	346,027	40,825
JUN	15,586	1,860	11,424	13,184	14,383	15,826	25,002	1,405	1,046	58,562	2,812	1,685	76,269	600	76,610	316,884	(29,630)
JUL	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AUG	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SEP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OCT	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NOV	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DEC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL	85,873	10,308	86,114	77,197	65,600	71,625	178,397	7,710	1,881	201,198	7,535	4,473	197,287	1,789	331,917	1,351,276	412,681
REV-EXP																	
JAN	26,516	(1,143)	11,664	8,717	24,220	6,249	(23,671)	(129)	(80)	(2,485)	-	(6,852)	-	(2,410)	(11,816)	28,780	(200,392)
FEB	(14,930)	(1,660)	(14,384)	(688)	(650)	(10,353)	(24,592)	(445)	398	(1,997)	(997)	(217)	(26,605)	-	(52,050)	(149,172)	(257,851)
MAR	(13,405)	(2,100)	(1,700)	24,431	(5,525)	785	(18,247)	(2,418)	324	(6,636)	(1,243)	(135)	(12,754)	-	(50,929)	(89,553)	32,525
APR	12,367	(1,621)	8,344	(5,767)	10,807	(4,931)	(40,731)	(2,126)	321	(7,084)	602	(543)	(14,455)	(19,213)	(43,342)	(107,371)	24,232
MAY	(7,275)	(678)	(8,916)	(6,766)	(1,568)	(124)	(38,790)	(1,187)	418	(47,306)	6,014	9,445	(31,989)	(1,159)	(91,355)	(221,386)	(40,825)
JUN	(247)	3,223	11,173	11,261	(3,535)	(4,440)	(22,807)	(1,405)	(603)	(18,865)	3,660	3,150	19,213	(630)	(71,297)	(72,749)	29,630
JUL	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AUG	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SEP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OCT	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NOV	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DEC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL	3,026	(3,980)	6,181	31,187	23,749	(12,814)	(168,837)	(7,710)	778	(84,373)	8,036	11,700	(73,443)	(1,789)	(22,373)	(611,451)	(412,681)
%REV/EXP	103.52%	61.39%	107.18%	140.40%	136.20%	82.11%	5.36%	0.00%	141.37%	58.06%	206.65%	361.54%	62.77%	0.00%	3.35%	54.75%	54.75%

Picnic Table



Description:
6' long, seats 6, mounted on a concrete pad. Top and seats are made out of recycled plastic.

Price Range.....\$1,000 to \$3,000

BBQ Pit Stand



Description:
Steel box and grill mounted on a swivel pole on a concrete base. Several sizes are available.

Price Range.....\$500 to \$700

Park Bench



Description:
6' long, seats 3, mounted on a concrete pad. Seat and back boards are made out of recycled plastic.

Price Range.....\$1,000 to \$2,000



This brochure provides an official listing of the items available as Spokane Parks and Recreation memorial and recognition gifts. Donors may select from this list and then work with Parks and Recreation staff to determine design and location. The public may also wish to provide a gift to the Parks and Recreation Department. These gifts may simply memorialize friends and loved ones.

Please study this catalog which lists various gift possibilities. Parks and Recreation staff will be happy to answer your questions and to help you make a selection.



Choices include: Picnic Shelter, Tree or Tree Grouping, Drinking Fountain, Play Equipment, Dog Bag Station, Swing Set, Trash Receptacle Holder, Seasonal Planting Bed, Water Misting Station, Picnic Table, BBQ Pit Stand or a Park Bench.

The prices listed in this catalog include installation and site recovery. Please note: This catalog lists a number of recognition ideas and price ranges.

Other proposals may be considered.
Pricing and products are subject to change.

Making a Difference in the Community...



Over the years, Spokane's residents and corporate citizens have pulled together to volunteer time, donate funds, and maintain our parks heritage.

If you have any questions or suggestions regarding any aspect of the City of Spokane Parks and Recreation Department's Gift program please contact:



Main Office: 5th Floor - City Hall
808 W Spokane Falls Blvd
Spokane, WA 99201
Phone: 509.625.6200 Fax: 509.625.6205
spokaneparks.org

Catalog

Memorials, Donations, Sponsorships



City of Spokane Parks & Recreation

About Spokane Parks & Recreation...



City of Spokane Parks and Recreation is responsible for the professional management and prudent caretaking of more than 4,100 acres of developed parks and conservation land. The Golf Division maintains and operates four championship municipal golf courses, including Indian Canyon, Downriver, Esmeralda and the Creek at Qualchan.

Park Operations has responsibility for the maintenance of all park land and park facilities in the City of Spokane including Riverfront Park, Manito Park, Gaiser Conservatory, the many city-wide gardens, and Finch Arboretum. Urban Forestry staff manages 50,000 street trees and another 28,000 trees on developed park land within the City of Spokane.

The Recreation/Entertainment Division offers classes, special events, athletic leagues and activities for youth, teens, adults, seniors and persons with physical and mental disabilities. It also operates Riverfront Park attractions, activities and events, and provides support for community centers, senior centers, the Northeast Youth Center, Corbin Art Center and six outdoor aquatic centers.

The value of parks to the city's quality of life has never been clearer. Spokane's parks provide the city's day-to-day recreational needs, protect the environmentally sensitive areas, add aesthetic value, conserve natural resources, and assure public access and enjoyment of the city's greatest assets.

Picnic Shelter



Price Range.....\$15,000 to \$70,000

Description:
Prefabricated kits constructed on a concrete pad. Options could include electricity and other amenities. Shelter installed to current codes and regulations.

Drinking Fountain



Price Range.....\$5,000 to \$7,000

Description:
Potable drinking water on demand. Cost could include utility hookup or an upgrade of an existing water supply.

Trash Receptacle Holder



Price Range.....\$250 to \$450

Description:
A barrel made of slatted wood or recycled plastic constructed on a concrete base that holds a 32 gallon metal garbage can. Attractive and almost vandal proof.

Tree or Tree Grouping



Price Range.....\$300 to \$5,000

Description:
Single or small grove of trees that could either stand alone or enhance an existing planting.

Play Equipment



Price Range.....\$25,000 to \$100,000

Description:
Industry approved and constructed on a resilient surface contained by a concrete curb. Equipment installed to current codes and regulations.

Seasonal Planting Bed



Price Range.....\$500 to \$1,000

Description:
Small seasonal planting bed where we plant seasonally and you weed and replace the plants as needed.

Dog Bag Station



Price Range.....\$150 to \$400

Description:
Metal box mounted on a pole where the box dispenses plastic bags for cleaning up during the daily dog walk. Could include a trash receptacle.

Swing Set



Price Range.....\$6,000 to \$12,000

Description:
Size directs cost and installation of resilient surfacing and concrete containment area.

Water Misting Station



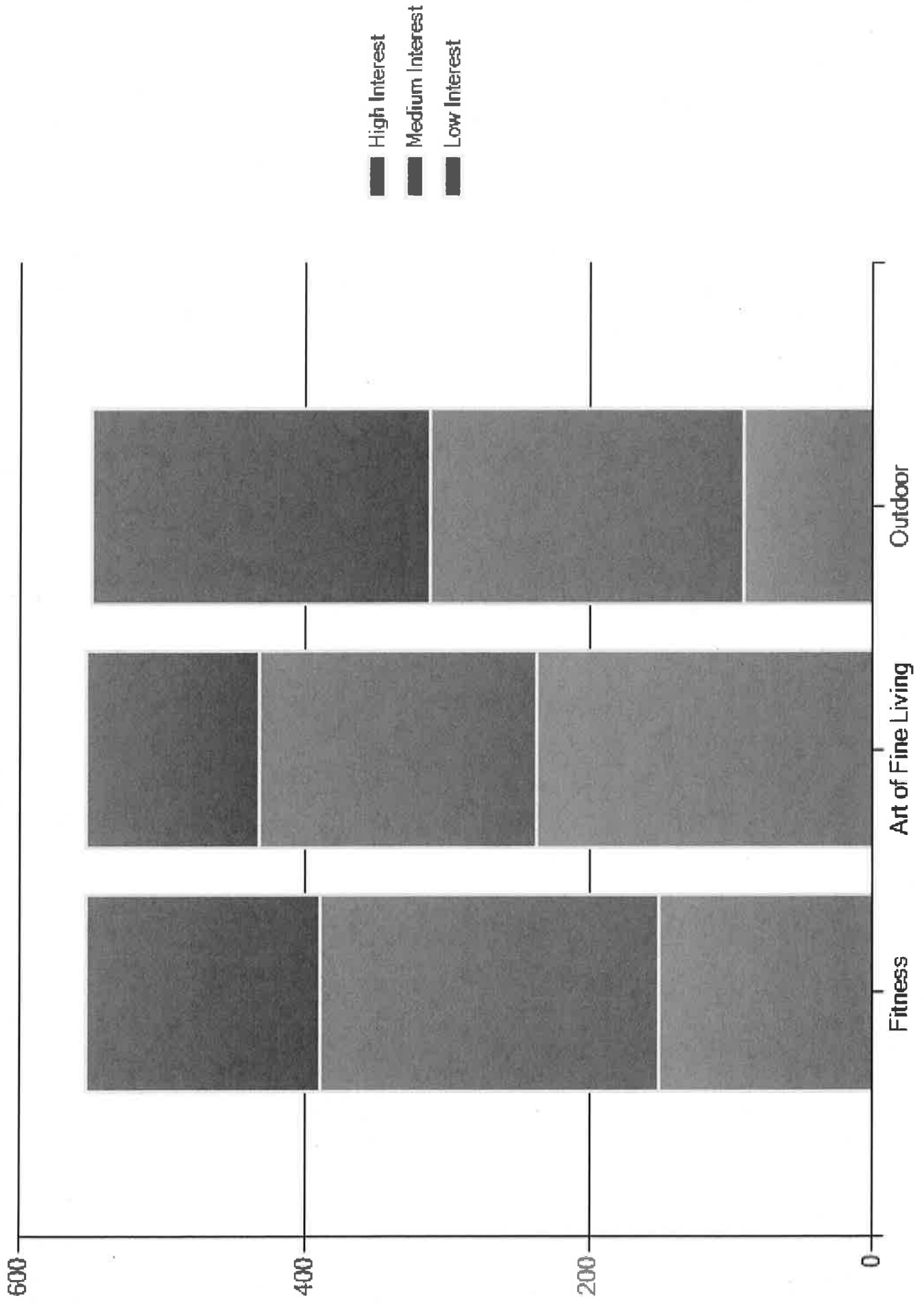
Price Range.....\$2,500 to \$4,500

Description:
A new way to keep cool while playing at the park. Pressure nozzles provide a cooling mist that dries quickly.

Traditionally the Parks Department allows for recognition plaques. The method is kept simple to reduce theft and damage to the plaque material.



Rank the following program categories based on your interest. For this question, there can only be one high, one medium and one low.



Price and Value Survey, Parks and Recreation 2011



Please share any comments or suggestions.

Response
Count

195

answered question

195

skipped question

370

Q9. Please share any comments or suggestions.

1	Make Tom Quinn charge more for his art classes so he makes more money, he is beyond valuable. The Zumba teacher Saturdays at 10am Sons of Norway rocks. I will be looking for her classes in the fall.	May 30, 2011 3:26 PM
2	I have used your programs a great deal in the past for my children. I haven't signed up for any myself.	May 30, 2011 9:35 AM
3	Classes that involve cooking, quilting, or gardening are most important to me. Thank you for the interest.	May 30, 2011 8:32 AM
4	We love the Parks and Rec Department. Best value of any of the City programs / departments. I sure hope some of my taxes support you. My husband and I are very interested in kayaking, outdoor stuff, learning things (art, cooking, gardening, yoga) etc. Unfortunately he lost his job and we've been struggling so price is important. Thanks for surveying me--keep up the good, good work.	May 30, 2011 12:17 AM
5	We love the Parks and Rec Department. Best value of any of the City programs / departments. I sure hope some of my taxes support you. My husband and I are very interested in kayaking, outdoor stuff, learning things (art, cooking, gardening, yoga) etc. Unfortunately he lost his job and we've been struggling so price is important. Thanks for surveying me--keep up the good, good work.	May 30, 2011 12:17 AM
6	Attendance of classes for me depends on my interest level of the topic and if I can fit it into my schedule with lots of other stuff. The programs we have seen seem to have good value. We don't sign up for many because of other activities that we also participate in. Keep up the good work.	May 29, 2011 5:31 PM
7	Really appreciate Monica's self-development classes. More, more, more	May 29, 2011 8:30 AM
8	Every time I call the office to register for a class or with a question, the staff are friendly and knowledgeable. They really make a difference.	May 28, 2011 8:44 PM
9	We are pleased with the Senior trips and the variety of class that are offered. I have taken a number of classes and will continue to do so.	May 28, 2011 11:56 AM
10	I bought the family aquatics pass last year and was very disappointed. We loved the park, and went just about 5 days a week. About 2 days of those 5 we would be turned away because the pool was to capacity. This was VERY frustrating as I had already prepaid (\$150) for us to be able to come and enjoy the pool. I will NOT buy another family pass. I had some other families with the same experience and they will not either. I feel that if you prepay for a family pass, you should automatically be able to get in. There should be a separate line for those who have a family pass and have already paid for the services. We shouldn't be turned away! And it is extremely hard to explain it to a 4 or 6 year old. All they ever kept saying is, "But we have a card mom, why can't we go in?"	May 27, 2011 8:51 PM
11	We love the parks and rec classes - especially Corbin Art Center - but mainly for our kids.	May 27, 2011 10:45 AM
12	We live out of town and would LOVE to see aquatics classes for our three young children that were two days a week rather than four.... Like a Tuesday/Thursday class for 40 minutes in three/four week sessions. Or how about an indoor pool that offered classes year round. Thank you...	May 27, 2011 9:24 AM
13	I am usually unable to use any of the classes as I travel and am not able to predict my schedule.	May 27, 2011 8:09 AM

Q9. Please share any comments or suggestions.

14	I was signing up a lot in 2009 but was ill in 2010 but now I would like to get more active	May 27, 2011 8:04 AM
15	Thank you for your valuable services. Even tho I/we don't use them very often, they enrich our community, and we love being able to take our nieces and nephews swimming when they come to visit. I also took a pruning class once and found it a good value. Thanks again for the good work you do!	May 27, 2011 7:54 AM
16	Discounts when more than one family member signs up is GREAT. Even if it is only a few \$ a class. It all adds up.	May 26, 2011 6:51 PM
17	Parks & Rec classes are always a great value! Corbin Senior Center has a great menu of classes.	May 26, 2011 2:20 PM
18	it is hard for me to go to most of the fitness classes because i work full-time and do not get off until 5pm and I live in Medical Lake...I would take more classes if they started at 6pm since I have to drive into spokane to take the class and I am unable to get to classes that start at 5 or 5:30.	May 26, 2011 1:16 PM
19	Love the programs and the parks!! Thanks for all your hard work!	May 26, 2011 1:05 PM
20	My disinterest for fitness classes is due to the fact that I have and use my YMCA membership regularly and do individual vs. group workouts. that is also true for the outdoor recreation. I have alot of my own equipment and tend to plan trips independently w/friends. I do always review the Parks and Rec class/schedule catalog and have taken classes such as the avalanche class this past winter, because it is something I can't personally provide.	May 26, 2011 12:32 PM
21	I think your programs are excellent. I always get the winter skating pass and the facilities are great. i hope you stay open on Mondays next winter. We all love the rink.	May 26, 2011 10:49 AM
22	Parks and Rec should prioritize the care of our green spaces!! NOT the entertainment of people!	May 26, 2011 10:39 AM
23	I especially like the options related to photography beyond the rank beginners level	May 26, 2011 10:22 AM
24	I am a senior, that believes we need reasonable social/learning oppertunities for both young and old. Parks/Rec, should also work with other providers, such as continuning ed, and hosp.(fitness), dance studios, etc in order not to duplicate opportunities, but to expand them for all.	May 26, 2011 9:31 AM
25	A punch-card system would encourage me to enroll in a class because of the ease of switching locations/times/days of the week of similar classes. Also a sale that encourages a friend to enroll with me such as "Buy One, Get One" would encourage me to enroll as well.	May 26, 2011 9:28 AM
26	I haven't had time in my schedule for any classes, which is why I haven't enrolled. If that were to change, I'd certainly explore classes again.	May 26, 2011 9:27 AM
27	I have enjoyed all the classes and programs that I participated in.. I took the one day coffee class at Thomas Hammer two years in a row. Very affordable and interesting. I haven't seen any \$10 classes since then.	May 26, 2011 8:46 AM
28	love the adult ice skating!	May 26, 2011 8:14 AM

Q9. Please share any comments or suggestions.

29	I very much enjoy the day trips to out of town locations. Canoeing was a blast on the Little Spokane River & I would have also participated in the one w/wine & appetizers IF it hadn't cost so much. Love your programs!!	May 26, 2011 7:59 AM
30	I find the catalog difficult...might be nice to group activities by dates available in some sort of sub-menu...like all events on June weekends (or a calendar with letters inside the dates that correspond to activities). I'd be more likely to participate in an event if I could pick up the catalog and see what was available on a specific day county wide.	May 26, 2011 6:07 AM
31	Riverfront Park needs accessible handicap parking for the Pavilion that is CLOSE. It's an ADA requirement and you are the CITY!!!	May 25, 2011 10:01 PM
32	I never see flyers or advertisements. I would do more stuff if I had the information.	May 25, 2011 9:23 PM
33	1) Some terms needed to be defined, i.e., Art of Fine Living. 2) I had no idea there were coupons out there, or Are There?	May 25, 2011 8:49 PM
34	I truly enjoy the outings that I have attended! I am most likely to attend trips where transportation is provided, as I am new to the area, and don't know my way around yet. Would like to have transportation to Mt. Spokane for snow shoeing and cross country skiing, I don't like to drive up or down a mountain with snow and ice! It is difficult to attend classes on weekdays that start before 6:30. All of the guides have been truly delightful and so very helpful,	May 25, 2011 8:42 PM
35	The classes and programs Parks & Rec offers are great. My continual frustrations are with Parks & Rec employees - incompetence, not returning phone and e-mail messages, return messages that are incomplete, unclear, and incorrect, disorganization, and so forth. It is very hard to maintain enthusiasm for organizing programs through the city when these frustrations go on and on. I think it may be a cultural problem within the city organization, or maybe the city doesn't pay enough to attract competent employees. I have great respect for Mr. Eadie, and I hope he can create a culture within Parks & Rec that attracts and rewards talented and conscientious employees.	May 25, 2011 8:39 PM
36	I work day shift so evening classes work best unless they're on the weekends.	May 25, 2011 8:08 PM
37	I love your art classes and would love to see all of your classes continue for the benefit of Spokane. Thank you for your hard work.	May 25, 2011 7:49 PM
38	When I have purchased services in the past for my son, I was very impressed with quality of service and value.	May 25, 2011 6:20 PM
39	more interested in the parks themselves and events. not really interested in programs	May 25, 2011 5:45 PM
40	I took a class at Corbin Art center last year. The class was good but the building was freezing - we had to wear our coats. I would not take a class there again.	May 25, 2011 5:19 PM
41	I signed my daughter up for a ballet class (age 4). Was told I would need to have real leather ballet shoes for her AFTER I paid for the class. Not a huge deal, but would have liked to know that in the detail info before I purchased :)	May 25, 2011 5:12 PM
42	I appreciate classes at the South Hill Senior Center or on the south hill. Thanks, Kay	May 25, 2011 4:49 PM

Q9. Please share any comments or suggestions.

43	Prices for Volleyball is increasing and the weeks seem to be getting shorter. I know that Spokane parks and Rec doesn't pay for the gyms, and we don't have any officials... so where is this money going to? It feels like you are taking advantage of the popularity of the sport, which to me would lower the cost to play. Not increase it.	May 25, 2011 4:10 PM
44	I think you have great programs. Getting the word out is tough. Meetups utilize you some - that's a good venue to advertise to	May 25, 2011 4:06 PM
45	The class I attended was great, as was the value.	May 25, 2011 3:40 PM
46	it seems like alot of the activities for toddlers/preschool age are in the late morning/early afternoon which make it difficult for me to sign up my 4yr old considering i work until late afternoon.	May 25, 2011 3:11 PM
47	"If you build it they will come." If you offer interesting classes with good teachers/leaders we will come. Just that simple seems to me.	May 25, 2011 2:52 PM
48	Need to do the same for the sports programs that you run	May 25, 2011 2:42 PM
49	have had kid in parks & rec dance classes in the past but have not been impressed. Currently take from Dance Emporium and I think you should talk to them about working out a deal -they are great studio with good teachers & wide variety of dance styles -they might be willing to work out agreement	May 25, 2011 2:03 PM
50	keep up the great work. you are doing a great job. my family and I really enjoy the outdoors and sports classes.	May 25, 2011 1:41 PM
51	I like to take the Zumba classes, but they are hard to find on your website. The 1 I normally took is not atverticed @ all but I found out they still ongoing & @ tge same place. Do not know how to sign up for the class if I cant find any info about it.	May 25, 2011 1:37 PM
52	Love the arts and crafts for adults. A number of years ago I took one on old homes that included tours. I would take it again if available. Garden tours to private home that included a guid would be a nice addition that I know I could get some friends to go along with me.	May 25, 2011 1:29 PM
53	Most classes offered are too far away from where I reside. If they were closer to the Spokane Valley, I would be more likely to participate.	May 25, 2011 1:29 PM
54	don't forget kayaking	May 25, 2011 12:44 PM
55	Team sports are pretty expensive. Better organized than they used to be but still very pricey	May 25, 2011 12:31 PM
56	The Seniors Programs are especially valued!	May 25, 2011 12:14 PM
57	My answers to "fitness class" are because it is generic. I have great interest in some of the unusual fitness classes (tai chi, yoga, pi-yo, etc.), but not ones I can get through my membership at the YMCA. Also varied hours are much appreciated! I don't want to give up Saturday mornings and evenings, but am willing to take weekday/daytime classes if there were more available.	May 25, 2011 12:11 PM

Q9. Please share any comments or suggestions.

58	You guys do a great job of offering really interesting, valuable classes. We've participated in the bike/wine trips, the ride/wine/dine event as well as a variety of fitness/recreation classes and have enjoyed all of them. Look forward to more fun food/wine offerings!	May 25, 2011 12:06 PM
59	I am more interested in time and place as I caregive for my husband, so can't be away for long.	May 25, 2011 11:11 AM
60	I think the programs are wonderful and well-rounded in availability. I cannot avail myself of some of the events due to my personal health and age through no fault of the rec commission. Family commitments limit my own availability to take advantage of the many great events offered. Spokane has some of the most diversified programs available that I have seen in years. Thanks for all your hard work. I have given and received programs as gifts. Fantastic.	May 25, 2011 11:03 AM
61	Sign my granddaughter up for swimming every year. Have found yoga and zumba for myself through Senior Program, but prices going up there. Would like language classes. French & Spanish	May 25, 2011 11:02 AM
62	Outdoor recreation is really the best thing going. Richard Louv just keeps making the case for us as a nation to unplug (adults & kids alike) and get outside where we can enjoy the spiritual, physical, social, and environmental benefits. Did you know that bacteria in the air found in the forest is good for us? It's really good for us!	May 25, 2011 11:01 AM
63	I would love to participate in all your activities but I often have to work late unpredictably and on weekends once a month.	May 25, 2011 11:00 AM
64	Intimidation is the big here for these classes... Verify with the participates initials that he/she WON'T SHOVE THEIR REALIOUS VEIWS down our collective or one-to-one throats sort of speak. Spokane has greatness.....but you adminator types just need vision and bold leadership without the FUDDY DUDNESS of 'if it's not broke then let's not change anything ' Spokane in artistic spririt has been broke for a long while.....things are improving....but not fast or supportive enough for alot of us Possible solutions;;; 1. buy used or refurbished PC TABLETS, in that way we can have digital fun toooooo..... 2. Set aside the old timers in thier own galleries or such and put said galleries ONLINE without heavy costs to the city. 3. Where are the galleries for us little guys to sell our paintings, drawings, animation backgrounds, etc.. that the consumer can afford...at say 5-25 dollars per unit product[s] am signed a humble cartoon animator who is tired of the non-support from the snobbish of Spokane that does not support alternative yet G-RATED fun arts and animation..... Signed TOONROG99 humble slapstick cartoon animator	May 25, 2011 10:49 AM
65	I think very highly of Park and Rec we have had nothing but wonderful experiances.	May 25, 2011 10:38 AM
66	Re: Classes to rank, above, it depends on many factors, so left blank	May 25, 2011 10:32 AM
67	I was thinkiing in the cost/length questions, or for all the questions, would it help your survey outcome if you have people choose "neutral" if the activity is not something they would ever consider doing - in case they're unable to do it for some reason. Just a thought. I was going to answer "not at all likely" to the aerobics question, but thought that might skew your results, since my answer wasn't realated to cost or time. Just a thought. I could be totally wrong.	May 25, 2011 10:21 AM

Q9. Please share any comments or suggestions.

68	The Parks and Rec department is sooooo very important to this community - my kids are in the developmentally disabled group and the program that Alice Bausch runs is of utmost importance to our family and all families in the Spokane area - thank you for funding Therapeutic Recreation Services!	May 25, 2011 10:18 AM
69	I appreciate all the classes offered- especially the exercise options. location and date is important to me, can't do anything on Saturday due to religion.	May 25, 2011 10:16 AM
70	What happened to senior yoga?	May 25, 2011 10:14 AM
71	We like the kayak trips, loved the LaConner bike trip, went on a trip to Lincoln City last year. Went on a trip to mennonite community once and a trip to Green building down town. Always have had great trips!	May 25, 2011 9:42 AM
72	programs r great	May 25, 2011 9:33 AM
73	Love your programs. Very affordable and always a good value. I'm surprised how many people don't seem to know about them.	May 25, 2011 9:23 AM
74	Great program! I would love to do the hiking or canoe but I have MS and most likely unable to keep up with the pace.	May 25, 2011 9:19 AM
75	Please remove me from your email listing. I now live in Salem Oregon and have no plans to return to the area.. cstraughan449@yahoo.com	May 25, 2011 8:57 AM
76	I took a cross country skiing class. It was great. I cannot take classes during the week, which limits me.	May 25, 2011 8:57 AM
77	I am over 55 but so many of the fitness and other events are during the day and I work so it becomes frustrating that I cannot sign up for them.	May 25, 2011 8:43 AM
78	this survey is a great idea - we travel so our participation is hit and miss - love the idea of cooking/hiking choices	May 25, 2011 8:38 AM
79	Use TR almost exclusively. Have bought season passes in the past.	May 25, 2011 8:38 AM
80	wine ride and dine....well done! We will be back with more people	May 25, 2011 8:37 AM
81	I love all cooking classes and candle making classes.	May 25, 2011 8:33 AM
82	In general I like classes we signed up. However, I signed up my son for the kid's manner class and it was terrible. Very expensive, poor quality, the teacher had no control over the classroom. The class was at the restaurant and it cost \$38. The kids did not get any food; they had to learn to use silverware cutting half a granola bar! I would not recommend this class to anyone. Next time consider using less expensive restaurant that gives kids true dining experience and learning.	May 25, 2011 8:31 AM
83	Email reminders of programs available on a monthly basis. Time schedules change.	May 25, 2011 8:27 AM
84	I love getting the emails & brochures of the activities that are offered. I would love to do more of them, but I like to take my family & the costs are a big consideration when choosing what events we do. Thanks for asking and thanks for having these programs available for the community of Spokane!!	May 25, 2011 8:16 AM

Q9. Please share any comments or suggestions.

85	Your description of "Art of Fine Living" is vague and required me to assume from previous questions your intent was to ask about cooking, gardening, etc. The title requires clarification to be considered a valid inquiry.	May 25, 2011 8:07 AM
86	Took Master Gardening classes, 4 classes, 2 hours each for \$35.00. Also, I exercise on my own, have a lake place with kayaks.	May 25, 2011 8:05 AM
87	I would like the programs for kids to be way more affordable. I have 7 grandkids and just can't pay what you guys ask for the pool, swimming lessons. or any of those things.	May 25, 2011 8:03 AM
88	I always mean to sign up for more classes and activities, with two kids and a traveling husband my timeslots are limited...but I love what you offer!!	May 25, 2011 8:02 AM
89	I think the outdoor classes start to early. Our weather is not nice until July and most of the hiking and water are in May and June. It is still cold and ugly weather then. It would be nice to also have more canoeing options, or double open kayaks.	May 25, 2011 8:00 AM
90	I think your programs are terrific, and great value. As a 75 year old person, I don't do as many of them as I used to...	May 25, 2011 7:57 AM
91	With respect to the price of classes, the instructor "make or break" the value of the class. If you employ great instructors then I would be happy to pay more. It is nice to see the instructors name and credentials on the catalog.	May 25, 2011 7:51 AM
92	Keep up the good work!	May 25, 2011 7:31 AM
93	I am mostly interested in programs for my children, not myself or my spouse.	May 25, 2011 7:26 AM
94	We live in Portland OR. and my daughter goes to kids summer camp when she visits her grandma. That is all we use the program for.	May 25, 2011 6:36 AM
95	I would like to see couple's rates for cooking classes and some activity classes.	May 25, 2011 5:27 AM
96	I am disabled so fitness & gardening are not activities in which i can personally participate but are extremely important for others.	May 25, 2011 1:40 AM
97	Love your classes!	May 24, 2011 11:24 PM
98	Parks & Rec is awesome and offers great quality and value. Thanks!	May 24, 2011 11:06 PM
99	enjoy your programs and have through the years!	May 24, 2011 10:27 PM
100	The Parks and Rec class I take is a fitness class and I like it but it is more expensive than another place I take from where it is subsidized for seniors. I am low income so I can't participate in many of your classes.	May 24, 2011 10:21 PM
101	I organize a flag football team every season and the price of the league is far too high. The value of the league is that so many teams continue to play and so there is good recreation and competition, but the amount of games and quality of the league organization does not match up with the amount we pay to play.	May 24, 2011 10:06 PM

Q9. Please share any comments or suggestions.

102	I love to swim in Witter and Comstock pools, but they are too expensive this summer. I will swim indoors at the YMCA instead. Last year I bought a summer pass, and I was planning on doing the same this year, until I saw that the price had doubled.	May 24, 2011 9:26 PM
103	senior discounts? At what age are you a senior?	May 24, 2011 9:24 PM
104	I love your ideas. keep it up. I would probably do more if I had a family. I did yoga and yoga bloomsday training. I've done cross country ski lessons and met some of the finest people. Thanks	May 24, 2011 9:02 PM
105	Keep up the great work. We loved the Wine and Dine at the falls!	May 24, 2011 8:56 PM
106	Think prices are too high for kids athletic and fine living/craft classes esp. tennis and week long sewing class	May 24, 2011 8:56 PM
107	I don't understand why volleyball league prices went up so much when the activity stayed the same.	May 24, 2011 8:52 PM
108	I am more apt to take fitness classes that are unlike anything my gym offers.	May 24, 2011 8:31 PM
109	Keep up the good work in scheduling Parks & Rec Programs. They are excellent.	May 24, 2011 8:27 PM
110	I don't like that some of the outdoor classes have meals or other things like coffee combined with them. If I don't care for the food then I don't take the class	May 24, 2011 8:21 PM
111	I already belong to a fitness club so I do not take workout classes...however, I do sign up for kayaking, canoeing, and snowshoeing classes.	May 24, 2011 8:20 PM
112	I was very upset this spring to have purchased an aquatics pass during the 'spring presale' and then to see it offered during a groupon deal for \$35 less, especially since I know the parks dept only receives about 1/2 the proceeds from the Groupon.	May 24, 2011 8:20 PM
113	would participate more if my schedule allowed it. not all classes are available in the mornings or on weekends. Would like to see some photography classes where we explore scenic areas in and around Spokane during all seasons where we can take pictures. And maybe go back for family outings on our personal time. A good idea to getting to know your surroundings in a group setting.	May 24, 2011 8:20 PM
114	Would be nice to have facilities like Chase Middle School for all of the volleyball leagues, maybe through one of the sports complexes or the Universities in town, especially if it could help lower the cost of registration.	May 24, 2011 8:14 PM
115	Dance, dance, dance. I am limited in the activities I can do but I love dance. More dance classes would be wonderful. Also my husband and I have taken beginning billiards twice and want an advanced billiards class, please.	May 24, 2011 8:09 PM
116	Appreciate the variety that is offered. Hope it continues!!!	May 24, 2011 8:04 PM
117	Used the programs for kids when they were younger. Haven't used them for a while	May 24, 2011 8:02 PM
118	I have always found the classes and activities exceptional value. If anything, they are priced too cheaply.	May 24, 2011 8:01 PM

Q9. Please share any comments or suggestions.

119	I always look forward to the class schedule catalog (yes, that's old fashioned). I also appreciate the emails about classes I might enjoy. I would like to see the kids programs grouped together in one area so I don't have to comb through for the adult classes. Some of them sound fun until I realize its for kids!	May 24, 2011 7:55 PM
120	I've broken my wrist twice since November - acing me out of outdoor activities for a long while. I shall return!	May 24, 2011 7:55 PM
121	I dislike that it is so difficult to get a refund to my credit card even when I cancel well in advance.	May 24, 2011 7:53 PM
122	i am interested in drawing and water color, and was excited to sign up for a drawing class, but then it was cancelled due to low enrollment; however, I got the information on Friday and the class started on the next Monday. There wasn't enough time to sign up. I met someone at a GetLit who wanted to take the same class. We were both disappointed.	May 24, 2011 7:50 PM
123	i am interested in drawing and water color, and was excited to sign up for a drawing class, but then it was cancelled due to low enrollment; however, I got the information on Friday and the class started on the next Monday. There wasn't enough time to sign up. I met someone at a GetLit who wanted to take the same class. We were both disappointed.	May 24, 2011 7:49 PM
124	Probably going to need to provide extra value during these tough economic times.	May 24, 2011 7:45 PM
125	Your employees/volunteers are very friendly and knowledgeable. We would probably participate in more programs if we lived closer.	May 24, 2011 7:45 PM
126	would like things we could as a family	May 24, 2011 7:41 PM
127	Always look at the offerings and try to find something each season.	May 24, 2011 7:39 PM
128	heard about a easy bike ride with a stop at the end for a glass of wine...not sure if you would offer something like that...combining two likes...a different glass each week and a nice walk or bike ride! I do like that parks and rec is becoming more elegant. Mostly have participated in swim lessons...very happy with those. As kids grow up looking for some activities in Spokane. Thanks for all you do.	May 24, 2011 7:36 PM
129	We enjoy the kids sports classes at Audubon Park.	May 24, 2011 7:23 PM
130	Mostly I sign up my daughter for activities, so many of the activity specific questions don't apply to me.	May 24, 2011 7:21 PM
131	i like the zumba classes but it gets pricey having to pay 30 to 40\$ every couple of weeks. So it would be nice if they were a little cheaper.	May 24, 2011 7:18 PM
132	Interested in biking trips; winery trips by bike; kayaking	May 24, 2011 6:48 PM
133	The fitness classes would depend HIGHLY on location- cooking important not not as and hiking a special events make a little...fitness classes would need to be close to my work or home and at a time I could easily get there THANKS FOR ASKING...	May 24, 2011 6:45 PM

Q9. Please share any comments or suggestions.

134	The fitness classes would depend HIGHLY on location- cooking important not not as and hiking a special events make a little...fitness classes would need to be close to my work or home and at a time I could easily get there THANKS FOR ASKING...	May 24, 2011 6:45 PM
135	Mike Aho is the best. I have enjoy anything he is part of.	May 24, 2011 6:40 PM
136	Mike Aho is the best. I have enjoy anything he is part of.	May 24, 2011 6:40 PM
137	I think Parks & Rec does a wonderful job. Activities are reasonably priced and a good value.I know that budgets are tight, but these activities are a wonderful resource for our community. I hope that as many as possible can be retained.	May 24, 2011 6:31 PM
138	thank you for therapeutic park and rec classes especially low impact aerobics	May 24, 2011 6:20 PM
139	3 hours is too long a class for me, but for summer classes/camps for my kiddo, it is an ok length. an outdoor event is fine for 3 hours, but 4 starts to get too long. love all that you do--thank you!	May 24, 2011 6:07 PM
140	Bathrooms open more often	May 24, 2011 6:05 PM
141	Keep up the great work!	May 24, 2011 6:05 PM
142	I truly enjoy the classes offered and I believe that they are a real asset in our community.	May 24, 2011 6:04 PM
143	Cost for aquatics classes are the same for a 8 class session and a 7 class session. \$48. . .that seems strange.	May 24, 2011 5:53 PM
144	I've tried several times to take classes and there were not enough sign ups for the class to go forward. They were an art class and a foreign language class. My question would be whether there is something about the location, price, time of day offered or the type of class that they are not getting enough sign ups. Hope someday I can get into a conversational class or art class.	May 24, 2011 5:51 PM
145	I was unaware that these types of classes were offered from P&R.	May 24, 2011 5:51 PM
146	Most of the Parks and Rec programs have been great but the Treasure Hunting class during this past Spring Break was very disappointing for my daughter and her friend. Was not at all what the class description stated.	May 24, 2011 5:49 PM
147	southside community center should not be more expensive than other sites	May 24, 2011 5:44 PM
148	southside community center should not be more expensive than other sites	May 24, 2011 5:44 PM
149	would be interested in sports programs for kids and a fitness program for obese teens on going of course	May 24, 2011 5:36 PM
150	prefer kayak to canoe like outdoor fitness programs	May 24, 2011 5:35 PM
151	Some of the classes sound GREAT, but not for a retired person... e.g. hiking. I would not like to be perceived as uninterested in the activity... just unable to participate. Thank you for the chance to respond.	May 24, 2011 5:34 PM
152	The "programs" I participate in are volleyball and softball.	May 24, 2011 5:29 PM

Q9. Please share any comments or suggestions.

153	In some classes I've taken the instructors were not very well educated in the subject matter. I expect them to know more about what's being taught than what I know already as a beginner. i.e. Organic soap making, knot tying (correct name?), gardening classes.	May 24, 2011 5:28 PM
154	Classes that "always" book quickly, e.g., Tulia's Italian, offer multiples. My friends and have tried to enroll, calling within a couple days of receipt of booklet, only to be told "filled." So, we gave up. Now we go to "shows" instead.	May 24, 2011 5:25 PM
155	I believe the programs are a good value but still quite expensive. I mainly purchase classes for my three children. They average \$100 per child for a week long session. I would enroll them in more classes if it were cheaper.	May 24, 2011 5:14 PM
156	I've enjoyed the classes I've taken. Very fun!	May 24, 2011 5:14 PM
157	Aquatics center needs a seasons pass. Look at riverfront lark or 49 ski area as a guide. I would pay quite a bit for a family pass, too. Think about it. I have quite a few friends that don't use it due to cost and they live across the street. Pre sell in the fall for cheap. Seriously	May 24, 2011 5:06 PM
158	wine ride and dine was wondreful	May 24, 2011 5:04 PM
159	Drain the water out of Indian Canyon driving range	May 24, 2011 5:01 PM
160	would be helpful if kids craft classes went longer than 9am-3pm...how about 8:30-3:30?	May 24, 2011 4:57 PM
161	I love the Corbin art center. My boys have a great time. The teachers are kind and I know they will be safe and taken care of. We drive up from Pasco just to take the classes.	May 24, 2011 4:48 PM
162	Service is not as good as it should be, when registration is done on line, the service people do seem to be confused as to what was purchased. Not well coordinated. Classes get cancelled with out notice, no make up options, no manager to go to. If I have an option I will go somewhere else. Thanks	May 24, 2011 4:35 PM
163	More fitness classes on south hill	May 24, 2011 4:30 PM
164	Cheaper is better! On a limited budget, so not a lot I can afford. Also, more North side classes would be great - thanks!	May 24, 2011 4:27 PM
165	The recreational sports. Softball, football, etc are getting out of hand. Prices are sky rocketing yet the fields aren't better, etc...	May 24, 2011 4:19 PM
166	I attended a class on writing with Stephanie. I loved it and if I had more time would attend more classes.	May 24, 2011 4:19 PM
167	This survey didn't really apply to me at all. I have only played in the volleyball leagues. They are run extremely poorly for what we have had to pay. They have been shortened or had games canceled and don't run the length of time advertised. Other leagues in the area cost less or have added value such as referees or run the length of time advertised. We will most likely not be playing in your leagues again.	May 24, 2011 4:19 PM

Q9. Please share any comments or suggestions.

168	Classes tend to start too early for my work schedule. I work 8 am - 7 pm Monday - Thursday and there are not enough weekend offerings or too much time between when a class ends and the next begins.	May 24, 2011 4:18 PM
169	Costs are high for classes/programs offered - Every season. Especially if you want to take a class or program with your spouse, teenager, friend or family of 3 or more. Groupon and other social media resources are coming out that offer similar classes, courses or programs for several dollars less.	May 24, 2011 4:16 PM
170	I love that there is such a wide variety of programs available. I wish I lived closer to town to take more advantage of them.	May 24, 2011 4:14 PM
171	I don't care for the way the special needs classes often lump mentally disabled with physically disabled children. It's not conducive to either of the groups.	May 24, 2011 4:13 PM
172	We love parks and rec! Wish we had more time to do more classes! Thanks for all of your hard work!	May 24, 2011 4:12 PM
173	We love parks and rec! Wish we had more time to do more classes! Thanks for all of your hard work!	May 24, 2011 4:12 PM
174	My son attends the programs for the disabled, so many of the fitness programs he is unable to utilize.	May 24, 2011 4:08 PM
175	Many parks and rec. programs look interesting, but the cost for most of them is prohibitive.	May 24, 2011 4:06 PM
176	I love Parks and Rec programs. I feel you offer fun and interesting classes. I would love to take more cooking classes.	May 24, 2011 4:05 PM
177	Please keep the swimming pools free, if possible and golf as low as possible. Their value sets us apart from other cities and makes us special, not to mention the memories they make for our children and the fact that it brings all socioeconomic groups together from poor to affluent. As a long-time Realtor I have dealt with many people moving to the area and believe me, unless they were being transferred in a job almost always they are looking for 'QUALITY OF LIFE'. Since we cannot offer WELL PAYING JOBS, let's make it a point to keep our outdoors experiences NEAR NATURE, NEARLY FREE.	May 24, 2011 4:04 PM
178	What we use most often is day camps offered during school breaks. Would appreciate more offerings for the 5th/6th grade age.	May 24, 2011 4:04 PM
179	I love the classes you offer and the variety. I have taken art, cooking, craft, and personal improvement classes and have loved them all. I am really excited for both of my beginning golf lessons that I have signed up for this spring/summer. Keep up the great programs.	May 24, 2011 4:03 PM
180	Spokane Parks and Recreation offers awesome programs!	May 24, 2011 4:02 PM
181	Love your biking events, especially wine tours!!	May 24, 2011 4:01 PM
182	I would definately take more classes if I lived closer. The biggest drawback is the hour drive I live away from Spokane...	May 24, 2011 4:01 PM

Q9. Please share any comments or suggestions.

183	I have found that with just 1 child, paying for art classes & sports programs was more affordable. However, with 3 kiddos now wanting to attend Corbin Art programs this summer, the prices are too high for our family.	May 24, 2011 4:01 PM
184	have really enjoyed Zumba classes in the past, but seems the evening classes, times & teachers are no longer with Spokane Parks & Rec or only offer morning classes.	May 24, 2011 4:01 PM
185	I no longer live in Spokane.	May 24, 2011 4:01 PM
186	I would like to see a drop in the team fees for flag football, even if it's just \$50-\$100 per team	May 24, 2011 3:59 PM
187	I am a member of the YMCA now, so don't use the parks fitness classes anymore. But I am still interested in the outdoor classes.	May 24, 2011 3:59 PM
188	I would be much more likely to take more classes if there were volume discounts. Also Groupon or one of those sites would be a great way to get more people in the classes. The fuller the classes the better prices you could give which would keep them full.	May 24, 2011 3:57 PM
189	Would like to see more activities held at Comstock Park.	May 24, 2011 3:56 PM
190	I love parks & rec programs. Variety and pricing is perfect. Thanks!	May 24, 2011 3:55 PM
191	I love programs for kids that grandparents can participate in or take the child to.	May 24, 2011 3:51 PM
192	Kids programs are what I use for our family.	May 24, 2011 3:51 PM
193	Cooking classes in more locations on the south hill would be nice.	May 24, 2011 3:49 PM
194	I think the current Park & Rec Programs are great and of fantastic value. Would love to see more outdoor recreation programs. They are fantastic.	May 24, 2011 3:45 PM
195	I am so missing the annual bike trip on the Trail of the Coeur d'Alenes. I have taken it about 3 times or more and my friends and I couldn't see it in the catalog this summer.	May 24, 2011 3:44 PM