



SUPPLEMENTAL APPLICATION FOR SEASONAL EMPLOYMENT

SPRING & SUMMER AT RIVERFRONT PARK



NAME: _____

DATE: _____

SPOKANE PARKS AND RECREATION DEPARTMENT
RIVERFRONT PARK OFFICE – IMAX THEATER BUILDING
507 N. HOWARD, SPOKANE, WA 99201
www.spokaneriverfrontpark.com

Riverfront Park Seasonal Positions
Position applying for (Check all you are interested in)

PARK ATTRACTIONS:

- Pavilion Ride Attendant
- Spider & Ferris Wheel Attendant*
- Carrousel Attendant (includes cashiering)
- SkyRide Attendant*
- Tour Train Driver (Drivers License Req.)*
- Lead Attraction Attendant*
- Ticketing Cashier (SkyRide/Rides)

PARK OPERATIONS:

- Shift Supervisor*
- Parking Lot & Event Parking Cashier/Attendant
- Cashroom Attendant*
- Hospitality Host/Hostess
- Guest Services (Information/Cashiering)
- Group Sales Assistant
- IMAX Projectionist*
- Security Officer*

FOOD SERVICE:

- Riverfront Park (Cashier/Att.)
- IMAX Concessions (Cashier/Att.)
- Storeroom Attendant
- Specialty Grill or Prep Cook
- Merkel Sports Complex Concessions
- Manito Park Bench Cafe
- Lead Attendant

MAINTENANCE:

- Facilities Maintenance* (Must have valid Drivers License)
- Grounds Maintenance*
- Electro-Mechanical Technician/Aide*

***MUST BE 18 YEARS OLD TO APPLY**

MUST BE AT LEAST 16 YEARS OLD AT TIME OF APPLICATION

Riverfront Park seasonal employees may be required to work odd hours, irregular shifts, and holidays (including Spring Break, Memorial Day/Labor Day Weekends & July 4th). We have a variety of shifts available and encourage students, teachers, retired and senior individuals to apply.

PLEASE LET US KNOW WHEN YOU ARE AVAILABLE TO WORK

Date Available to Start: _____

Hours Available:

From: _____ To: _____

NOTE: If hired, this will be seasonal work. There are no fringe benefits. Work is subject to weather and business conditions. You may not be guaranteed a certain number of hours per week. You may be required to work nights, days, weekends and holidays. Part-time/seasonal employees can work no more than 960 hours in one twelve month period. Certain positions require a drug test. You will be required to abide by a dress code, attendance policy and standard operating procedures.

INITIAL _____

**NOT ALL APPLICANTS WILL BE CALLED FOR AN INTERVIEW
GOOD LUCK!!!**



All positions require excellent guest service skills, strong attendance, and dependable team members committed to safety & adhering to policies.

POSITION DESCRIPTIONS

Attraction Attendants –Carrousel includes cashiering and food service responsibilities, Tour Train* (Drivers License Required) includes driving and giving a speech; Skyride*, Ferris Wheel* & Spider* requires mechanical operation; Pavilion Attractions includes operating Tilt a Whirl, Buccaneer Inflatable, Red Baron, Bumper Boats, Dragon Roller Coaster, etc;

Carrousel Cashier/Attendant – Requires mechanical operation of attraction, cashiering and food service responsibilities.

Cashiers – Performs a moderate number of transactions for the sale of attraction and IMAX tickets, parking, food items, gift shop items, season passes, etc. Accuracy, efficiency and guest service is emphasized.

Electro-Mechanical Technician* and Aide* – Technicians perform skilled work on electrical and mechanical devices, primarily attractions, with emphasis on following standard operating procedures. Must have hydraulic or mechanical experience or education. Aides assist technicians and must have some mechanical experience or education.

Food Service – Performs daily food service functions from guests' food orders, receiving payment, cleaning all food service areas, prepping and cooking food items and restocking inventory, cleaning tables, etc. IMAX positions require cashiering and food service responsibilities. Positions also available at Manito Park Bench. Food Handler's Permit & Hep. A shots are required within 10 days of hire.

Guest Services – Processes season passes, answers phones & guest inquiries, ticket sales. Cashiering & guest service skill experience preferred.

IMAX Projectionist* – Operates technical IMAX projector on a daily basis. Prefer projectionist background or media education.

Lead Positions – Daily supervision of areas of operation including team members, operations, safety, etc. One season of experience in actual area or one year supervisory experience preferred.

Park Facilities Maintenance* (Drivers License Required) - Performs daily preventative maintenance and custodial functions which include: cleaning bathrooms and facilities; painting; minor facility maintenance; set-up for events; etc.

Park Grounds Maintenance* - Performs daily grounds maintenance including planting, weeding, mowing, watering, edging, etc.

Security Officer* – Maintains a safe environment for guests, team members and city property by patrolling and monitoring premises. Requires excellent independent judgment. Must be able to be physically active including riding a bike for 4 hours with one 15 minute break.

Shift Supervisor* – Responsible for the overall operation of the Park on a daily basis. One season of experience in the park or one year supervisory experience preferred.

Storeroom – Delivers food product to food service locations on a daily basis. Also responsible for set up and tear down of beverage tents at special events.

*18+ years old

DISCIPLINARY RULES AND REGULATIONS

Applicants must complete this form by reading and checking off each box as part of the application

Name _____

Date _____

The following set of guidelines are to ensure us that you as a Team Member are delivering to Guests and fellow Team Members the best service available. Checking off each box indicates that you have read and understand these expectations.

YOU MAY BE SUBJECT TO IMMEDIATE TERMINATION FOR THE FOLLOWING:

- Not following standard operating procedures
- Practicing unsafe procedures
- Violations of City policy, breaking laws, etc.
- Not reporting to work as scheduled without proper notification or for not completing a schedule change form with proper signatures
- Theft of any kind. (Tickets, supplies, including giving away free food or beverage, long distance calls, not punching out immediately when relieved or told to leave, etc.)
- Working overtime without supervisor's permission – Must be 18 or over
- Unbecoming conduct of a Team Member on or off duty on Park premises including fighting or provoking a fight
- Use of profane language
- Use of inappropriate comments regarding sex, ethnic background, race or religion
- Sleeping or the appearance of sleeping on duty
- Possession or possession through consumption of drugs or alcohol
- Possession of firearms or other weapons
- Insubordination. Defying direct instructions/orders/requests from you supervisor
- Using your personal cell phone for any purpose while working without your supervisors pre-approved authorization
- Falsification or destruction of any forms, records, files or other documents or of any information given to a supervisor. **This includes punching a time clock or signing a time sheet for anyone other than yourself**
- Destruction of park property or accidental damage without reporting it
- Resale of park tickets or property
- Using a bank or other accountable items other than your own
- Unauthorized computer access, including programs not directly related to your immediate work responsibilities, is prohibited
- Allowing friends or Team Members in for free admission, extending rides or free food and beverages
(This is theft)
- Absence from a scheduled shift during major holidays and events. A doctor's note will be required if a holiday or major event is missed

ADDITIONAL OPERATING GUIDELINES

- Do not talk to ride operators while the attractions are in motion
- Storeroom area is for leads and storeroom team members only
- Treat all team members, supervisors and park property with respect
- Be aware that you will be asked to perform other duties outside your “normal” responsibilities
- When purchasing food or other items, you must be in front of the counter and another team member must retrieve the item for you

It is your responsibility to respect park property and equipment at all times. This includes keys, uniforms, equipment, inventory, radios, etc. It is a privilege to be able to use these items and any abuses may result in these privileges being revoked or termination.

DISCIPLINARY STEPS WILL BE USED FOR THE FOLLOWING:

- Horseplay in or around your work station
- Leaving assigned work area without supervisor’s permission
- Taking longer breaks than designated
- Taking a break in front of Guests in uniform
- Not keeping work area free of debris and litter
- Not initiating work to remain busy
- Misinforming the public
- Not reporting necessary maintenance with regards to safety and cleanliness (restrooms, rides, etc.)
- Allowing friends and other Team Members to hang around your work area when they are not scheduled to work
- Accepting or making personal phone calls at work, including cell phone usage for voice or texting
- Not wearing complete uniform including ID badge or wearing unacceptable accessories
- Smoking or chewing tobacco while on duty or taking breaks in non-designated areas in uniform (designated smoking areas: service alley and outside Pavilion Lobby by the north doors near IMAX)
- Drinking non-water related beverages or eating at the work site

DISCIPLINARY STEPS:

All Team Members are considered on probation up until 90 accrued work days and can be terminated at any time. You are responsible for the material in the employee manual. This is considered your first warning.

The following steps will take place if violations happen:

- Verbal Warning – no signature required by Team Member
- Written Warning – signature required by Team Member
- Pre-disciplinary hearing with Union Representative, Human Resources and Park Management if worked 90 days or more
- Suspension or demotion
- Termination

Depending on the violation, any of the steps may be skipped and moved directly to termination unless a pre-disciplinary hearing is necessary.



Reference Request Form

This form must be completed, including phone numbers when the application is turned in.

City of Spokane – Riverfront Park

507 N. Howard St., Spokane, WA 99201 Phone (509) 625-6600~Fax (509) 625-6630

Date: _____

2 Professional References Required.

Examples: Former employer, teacher, coach, clergy, mentor
(The following will not be contacted relatives, roommates, girlfriend/boyfriend, etc.)

1. Name _____ Phone _____ Relationship _____

2. Name _____ Phone _____ Relationship _____

_____ (applicant name) has applied to the City of Spokane’s Riverfront Park as a seasonal employee. The applicant indicates you are giving them a reference because you know them as a former employee, student, friend of family, etc. Riverfront park maintains strict standards in regards to trust of public property, policy, honesty, integrity and work ethics. Your assistance in helping us make this decision is genuinely appreciated. Any information provided will be kept in strict confidence.

I hereby authorize you to supply the City of Spokane with the requested information.

Signature of Applicant

Date

Office Use Only – Applicant – DO NOT FILL IN – Your references will be contacted if you are being considered for employment.

Name of Reference Checked _____

How long?
Capacity?

| | Excellent | Good | Fair | Poor |
|------------------|------------------|-------------|-------------|-------------|
| Attendance | | | | |
| Cooperation | | | | |
| Initiative | | | | |
| Ability to Learn | | | | |
| Quality of Work | | | | |
| Quantity of Work | | | | |

Would you re-hire/hire if you were employer? Yes No Considered to be a responsible person? Yes No

Additional Comments:

Reference Checker Signature _____ Title _____ Date _____

APPLICATION FOR SEASONAL EMPLOYMENT

SPOKANE PARKS AND RECREATION DEPARTMENT

Riverfront Park 808 W. Spokane Falls Blvd.

Spokane WA 99201

509-625-6602

www.spokaneriverfrontpark.com



TO APPLICANT: We appreciate your interest in the Spokane Park and Recreation Department and assure you we are sincerely interested in your qualifications. A clear understanding of your background and work history will aid us in considering placement that best meets those qualifications. **Please complete this form and any supplemental application form(s) applicable to the position(s) you are applying for.** Qualified applicants receive consideration for employment without discrimination because of sex, marital status, race, color, religion, national origin, age, disability, or veteran status.

Please feel free to attach a resume to this application or use space on the back for any additional information you feel would be helpful in gaining employment with the City of Spokane *Parks and Recreation Department – Riverfront Park.*

An application is still required.

(PLEASE PRINT CLEARLY)

Name _____ Date _____
 Address _____ City/ST/Zip _____
 Permanent Address _____ City/ST/Zip _____
 Phone: (Home) _____ (Cell) _____

E-mail address: _____

Original Social Security Card is Required upon Hire

EDUCATION

Name and Location of Schools Attended

| | Circle Highest Grade Completed | Date of Graduation |
|-----------------|-----------------------------------|-----------------------|
| (High) _____ | 9 10 11 12 | _____ |
| (College) _____ | 13 14 15 16 | _____ |
| Major _____ | Degree _____ | |

Other Schools Attended _____

EMPLOYMENT

List all employment **beginning with the most recent.** Volunteer experience may be included.

| DATES: (Month/Year) | EMPLOYER | Description of Duties: |
|---------------------|------------------|------------------------|
| From: To: | Name: | |
| Position: | Street/City/Zip: | |
| Reason For Leaving: | Telephone: | |
| | Supervisor: | |

| DATES: (Month/Year) | EMPLOYER | Description of Duties: |
|---------------------|------------------|------------------------|
| From: To: | Name: | |
| Position: | Street/City/Zip: | |
| Reason For Leaving: | Telephone: | |
| | Supervisor: | |

| DATES: (Month/Year) | | EMPLOYER | Description of Duties: |
|---------------------|-----|------------------|------------------------|
| From: | To: | Name: | |
| Position: | | Street/City/Zip: | |
| Reason For Leaving: | | Telephone: | |
| | | Supervisor: | |

| DATES: (Month/Year) | | EMPLOYER | Description of Duties: |
|---------------------|-----|------------------|------------------------|
| From: | To: | Name: | |
| Position: | | Street/City/Zip: | |
| Reason For Leaving: | | Telephone: | |
| | | Supervisor: | |

Are you 18 years old or over? Yes _____ No _____
 Do you have a valid Drivers License? _____ State: _____
 Any moving citations/accidents in the last three years? _____
 Have you ever been convicted in a court of law of a felony or gross misdemeanor violation in the last ten (10) years, including forfeiture of collateral? Yes _____ No _____
 (Please explain): _____
 (A conviction will not necessarily bar you from employment with the City).

Have you ever been discharged (fired) or resigned (quit) in lieu of discharge except for lay off because of lack of work? _____
 Have you ever been employed by the City of Spokane? _____
 If so, when? _____ Where? _____

Availability: Full-time Part-time Temporary Summer
 Date Available: _____ Hours Available: _____
 Are you a U.S. Citizen or do you have a visa permitting you to work in the United States? _____

Name and relationship of any relatives employed by the City: _____
 Use the following space for necessary explanations or additional information relating to experience/education. If more space is needed, please attach sheet.

**PLEASE BE SURE TO COMPLETE ALL ATTACHED SHEETS INCLUDING RULES AND REGULATIONS SHEET.
 REFERENCE SHEET AND THE FRONT SUPPLEMENTAL APPLICATION IN THEIR ENTIRETY.**

Note: A pre-employment physical, which includes a drug screening examination, may be required.

OATH OF APPLICATION

I hereby certify that I have read all of the above questions and statements and fully understand their intent and meaning. I further certify that all responses are true and correct to the best of my knowledge and belief.

I understand and agree that all statements in this application are subject to investigation and verification. I am aware that any false or dishonest answers to any questions on this application shall be grounds for dismissal if already appointed.

Signature of Applicant: _____ Date: _____